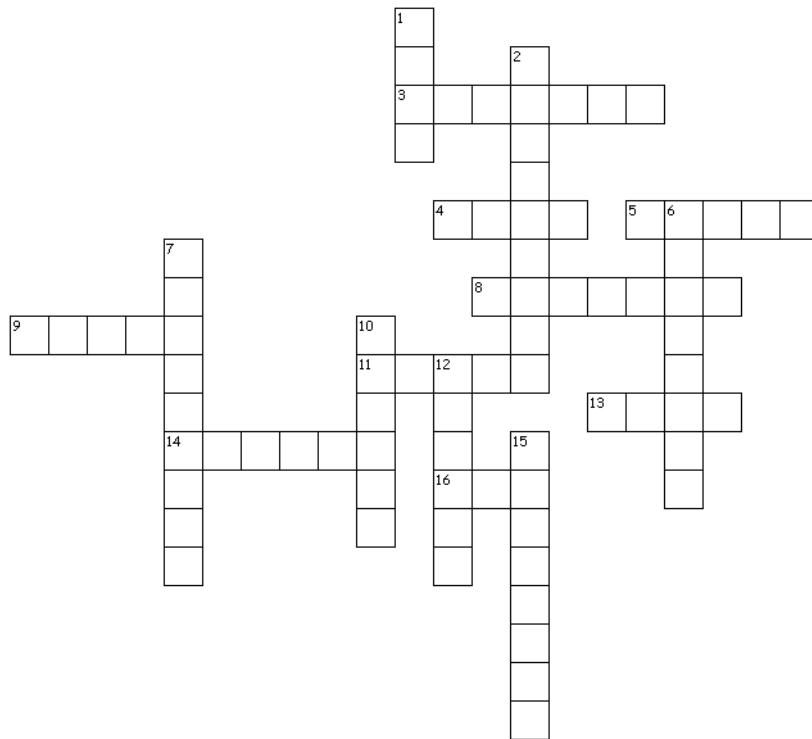


Quality crossword / ParLS



Across

- 3. Meets or exceeds expectations
- 4. A management method used in business for the control and continuous improvement of processes and products - also named Deming cycle
- 5. Six
- 8. Japanese statistician, whose quality definition stressed the losses associated with a product - Any variation from customer requirements represents a loss to customers and company
- 9. Quality guru that is widely credited for adding the human dimension to quality management
- 11. Evaluate supplier
- 13. Part approval process in automotive
- 14. The global standard of logistics
- 16. Family of international standards designated to help organization to ensure they meet the requirements of customers and stakeholders

Down

- 1. Quick response quality control
- 2. Picture of the process
- 6. Cause-effect or fishbone diagram
- 7. Technique in which the companies measures its performance against that of best in class companies
- 10. Italian economist, developed 80/20 role
- 12. "In God we trust, all other must bring data"
- 15. Month of Quality

ParLS